News Release



Office Of Congressional, Legislative And Public Affairs

202-512-1991

http://www.access.gpo.gov

For Release: IMMEDIATE

January 25, 1999

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No. 99-1

GPO RANKED FIRST AMONG TOP 50 IN-PLANTS IN THE NATION

Agency described as "Better Than Ever"

The U.S. Government Printing Office (GPO) has been named the top inplant printing operation in the Nation, in a recent survey conducted by *In-Plant Graphics*, a widely respected journal of the inplant printing industry. The survey results were released in the December 1998 issue of *In-Plant Graphics*.

In making its selection, *In-Plant Graphics* considered factors like budget, employees, annual impressions, and number of printed jobs. Customer service, responsiveness, and efficiency were also considered. The magazine says "the in-plants on our list are models of efficiency . . . extremely cost conscious and customer-focused . . . They continually look out for the good of their parent organizations. In short . . . they are very well run".

Responding to the selection, Public Printer Michael F. DiMario said, "We're certainly very pleased to be recognized in this manner, and this recognition testifies to the fine work performed here every day by the dedicated men and women of the Government Printing Office."

In-Plant Graphics noted GPO's "trademark speed and efficiency" in printing and making available electronic versions of the massive amount of Independent Counsel documents released by the House of Representatives, as well as the quick turnaround production of the omnibus appropriations bill at the conclusion of the 105th Congress.

The magazine also noted that GPO was nationally recognized for its performance in producing the Starr Report, with articles published in the *Wall Street Journal*, the *Hartford Courant*, and the *Baltimore Sun*, and that House Judiciary Committee Chairman Henry Hyde wrote to the Public Printer praising GPO for its work.

In addition, *In-Plant Graphics* recognized GPO for moving forward aggressively in acquiring and utilizing advanced printing and electronic information technologies, such as its recent acquisition of computer-to-plate equipment. These actions are resulting in greater efficiencies and cost-savings. The public's demand for no-cost, quick access to Government information is being met by GPO's online information service, GPO Access (www.access.gpo.gov), which averages between 10 million and 15 million documents downloaded from its site each month.

The December 1998 recognition from *In-Plant Graphics* follows the selection last year of *GPO Access* as one of the "Best Feds on the Web"—one of the top 15 out of more than 4,300 Government web sites—by Vice President Al Gore and *Government Executive magazine*. GPO was also highly recognized for service to the Congress and Federal agencies in a management audit performed last year by Booz-Allen & Hamilton, Inc. That audit cited congressional satisfaction with product quality and timely dependability of delivery, agency satisfaction with GPO's printing procurement services, and broad public support for free access to Government information through GPO's depository library program.

United States Government Printing Office Washington, DC 20401

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